

Praxis AI Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Pria AI digital-twin platform, web application (production release as of September 2026, standard interface)

Report Date: September 11, 2026

Product Description: Pria is an AI and digital-twin platform that lets institutions deploy AI assistants for teaching, learning, and research, grounded in institution-provided content. It includes a conversational interface (text and voice), file and knowledge management, user profile settings, and an administration console for managing instances, users, assistants, and usage.

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Notes: This report supersedes the Accessibility Conformance Report dated September 1, 2025 (VPAT 2.4, WCAG 2.1). It adds WCAG 2.2 success criteria and reflects re-testing of the current release. Scope: the learner conversation interface (including the conversation/voice mode overlay and response actions), user profile pages, and the administration console. Also evaluated: the sign-in page (email and password, one-time code, Google, and institutional sign-in). Not in scope for this report: the preview interface offered through "Try our new UI," native mobile applications, and Pria as embedded in third-party learning management systems (evaluated within the host LMS by the customer). Content created or uploaded by customers and users is not covered.

Evaluation Methods Used: Evaluation was performed by Praxis AI in September 2026 on the production web application, using: automated testing with axe-core 4.10 against WCAG 2.0, 2.1, and 2.2 Level A and AA rules; keyboard-only navigation of focus order, focus visibility, and keyboard traps; a scripted check for focused elements obscured by fixed page regions; programmatic color-contrast measurement in the default (light) theme; WCAG text-spacing overrides and 200% text resizing at a narrow (about 440 CSS pixel) viewport; inspection of markup, ARIA attributes, and form input purposes; manual keyboard-only operation of menus, file upload, conversation mode, response actions, and the sign-in page; and screen reader testing with NVDA and Google Chrome on Windows. Where a determination relies on the September 2025 evaluation, the remarks say so.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Criteria marked "Level A 2.1 and 2.2" or "Level A 2.2 only" apply only to those WCAG versions.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Icons and icon-only buttons have text alternatives or accessible names (e.g., "Copy Output", "Share Link", "Profile menu"). Images uploaded by users use the file name as alternative text; descriptive alternatives for user-supplied images are the responsibility of the content author. Verified in September 2026 testing.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Audio produced by Pria (Read Aloud and voice responses) is a spoken rendering of text that is always available in the conversation. Pria does not include Praxis-authored prerecorded audio-only or video-only content. Media uploaded by users is customer content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Pria does not include Praxis-authored prerecorded synchronized media. Media uploaded by users is customer content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Pria does not include Praxis-authored prerecorded video content.
1.3.1 Info and Relationships (Level A)	Partially Supports	Most controls and data tables expose structure programmatically (e.g., admin tables use column header roles; the chat input has a label). Exceptions: the main chat view has no landmark regions or page-level heading; some admin pages expose duplicate main/navigation landmarks; some form fields (searchable drop-down filters, table column filters, and code-block editors) have no programmatic label. Verified in September 2026 testing.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	Content is presented in a meaningful reading order. Note: in the chat view the message composer precedes the header in the DOM/reading order. Verified in September 2026 testing.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions do not rely solely on shape, size, visual location, orientation, or sound. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
1.4.1 Use of Color (Level A)	Supports	Color is not the only means of conveying information; status indicators include text labels (e.g., "Active"). Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
1.4.2 Audio Control (Level A)	Supports	No audio plays automatically when a page loads; audio plays only after a user action (Read Aloud or conversation mode).
2.1.1 Keyboard (Level A)	Partially Supports	Most controls are native buttons and links that can be reached with the keyboard. Manual keyboard testing confirmed that menus, file upload, conversation mode, and response actions can be operated with the keyboard. Exception: some scrollable regions (tool-output panels in the chat view and long cells in administration tables) cannot be scrolled with the keyboard because they cannot receive focus. Verified in September 2026 testing.
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus moved through the chat, profile, and administration views without becoming trapped. Verified in September 2026 testing.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	Pria does not implement single-character keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	Pria does not impose time limits on reading content or completing tasks.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Pria does not include moving, blinking, or auto-updating content that starts automatically and lasts more than five seconds, other than AI responses streaming in direct response to a user request.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Pria does not contain content that flashes more than three times per second. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
2.4.1 Bypass Blocks (Level A)	Partially Supports	Administration pages provide a main landmark that assistive technology users can navigate to. The chat view has no skip link or landmark regions, and keyboard users must pass through the header and profile menu before reaching the conversation. Verified in September 2026 testing.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	Pages have titles identifying the assistant or instance and, in the administration console, the page (e.g., "Riffer - Sessions"). Verified in September 2026 testing.
2.4.3 Focus Order (Level A)	Partially Supports	Focus generally follows a logical order. Exception: when the profile menu is closed, its items (e.g., Your Profile, Add Credits, Logout, Help) remain in the tab order although they are visually hidden, so keyboard focus moves to invisible items. Verified in September 2026 testing.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Link purpose can be determined from link text, accessible names, or context. Links to uploaded files are named by file name. Verified in September 2026 testing.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	Pria does not require multipoint or path-based gestures. Drag-and-drop file upload has a single-pointer alternative ("Quick upload from your computer").
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	Controls use standard click (up-event) activation. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Accessible names of controls with visible text labels include the visible text. Verified in September 2026 testing.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	Pria does not use device motion or user motion to operate functionality.
3.1.1 Language of Page (Level A)	Supports	The page language is identified with the HTML lang attribute (lang="en"). Verified in September 2026 testing.
3.2.1 On Focus (Level A)	Supports	Receiving focus does not trigger a change of context. Verified in September 2026 testing.
3.2.2 On Input (Level A)	Supports	Changing a setting or filter does not cause an unexpected change of context. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help, User Guide, and Admin Guide links appear in the same location (profile menu) on every page. Verified in September 2026 testing.
3.3.1 Error Identification (Level A)	Supports	Input errors are identified and described in text, including on the sign-in page. Verified in September 2026 testing.
3.3.2 Labels or Instructions (Level A)	Partially Supports	The chat input, profile fields, and most administration fields have visible labels. Some filter fields in the administration console (searchable drop-downs and table column filters) have no label or instructions. Verified in September 2026 testing.

Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Pria does not require users to re-enter information they have already provided in the same process.
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0 and 2.1, the W3C errata state this criterion is always satisfied for content using HTML or XML. This criterion is obsolete and removed in WCAG 2.2.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Most buttons, links, and inputs expose accessible names and roles. Exceptions: code-block editors in AI responses, searchable drop-downs, and table column filters lack accessible names; the profile menu button does not expose its expanded/collapsed state; the conversation-mode overlay is not exposed as a dialog; and opening the Actions menu does not move focus into the menu. Verified in September 2026 testing.

Table 2: Success Criteria, Level AA

Notes: Criteria marked "Level AA 2.1 and 2.2" or "Level AA 2.2 only" apply only to those WCAG versions.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Partially Supports	In conversation (voice) mode and live digital-twin avatar sessions, each assistant response is also available as text in the conversation. Real-time captions displayed alongside live avatar video have not been verified for all configurations.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Pria does not include Praxis-authored prerecorded video content.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Pria does not restrict display orientation; the interface is responsive and operates in portrait and landscape. Verified in September 2026 testing.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Partially Supports	Fields that collect user information on the profile page (first name, last name, email) do not declare an input purpose (autocomplete value); the sign-in form was evaluated separately. Verified in September 2026 testing.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text tested in the default (light) theme meets 4.5:1 (3:1 for large text) across the chat, profile, and administration views. The dark theme and text displayed over images were not evaluated in this cycle. Verified in September 2026 testing.
1.4.4 Resize Text (Level AA)	Supports	Text can be resized to 200% without loss of content or functionality, and browser/pinch zoom is not disabled. Verified in September 2026 testing.
1.4.5 Images of Text (Level AA)	Supports	Pria does not use images of text except logos. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	The interface is responsive and was tested at a narrow viewport (about 440 CSS pixels) with 200% text without two-dimensional scrolling, except for administration data tables, which require two-dimensional layout. Verified in September 2026 testing.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Focus indicators and user interface component boundaries have sufficient contrast. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Applying WCAG text-spacing overrides caused no loss of content or functionality. Verified in September 2026 testing.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Additional content shown on hover or focus is dismissible, hoverable, and persistent; most tooltips use native browser titles. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
2.4.5 Multiple Ways (Level AA)	Supports	Content can be reached through navigation menus, the Actions menu, conversation history, and search. Verified in September 2026 testing.
2.4.6 Headings and Labels (Level AA)	Partially Supports	Labels describe their purpose. The chat view and several administration pages do not use headings to identify page sections. Verified in September 2026 testing.
2.4.7 Focus Visible (Level AA)	Partially Supports	All tested controls show a visible focus indicator (outline or ring). Exception: items in the closed profile menu receive keyboard focus while invisible, so focus is not visible when it lands on them. Verified in September 2026 testing.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	In the chat view, response action buttons (e.g., Copy, Share, Details, feedback buttons) can be completely hidden behind the fixed message composer when they receive keyboard focus. Verified in September 2026 testing.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	Functions that support dragging (such as file upload) have a single-pointer alternative. Verified in September 2026 testing.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially Supports	Most targets are at least 24 by 24 CSS pixels. Some small targets (e.g., the Knowledge sources control at 16 by 16 pixels, some feedback icons, and the "More Info" disclosure in administration) are smaller and lack sufficient spacing. Verified in September 2026 testing.
3.1.2 Language of Parts (Level AA)	Partially Supports	Interface text is in the page language. When the assistant responds in a different language, the language of that response is not programmatically identified.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation appears in the same relative order across pages. Verified in September 2026 testing.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	Components with the same function are identified consistently (e.g., response action buttons). Verified in September 2026 testing.
3.3.3 Error Suggestion (Level AA)	Supports	Where input errors are detected and corrections are known, suggestions are provided. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Transactions (such as credit purchases) are completed through a payment checkout that allows review before submission. Based on the September 2025 evaluation; no issues were identified in September 2026 automated and screen reader testing.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Users can sign in through their institution (LTI 1.3 launch or single sign-on) or Google sign-in, which do not require a cognitive function test. Email and password sign-in and emailed one-time codes were tested and do not block pasting or password managers. Verified in September 2026 testing.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	A status region announces that a response is being generated. Completed AI responses and some notifications are not announced to assistive technologies through live regions. Verified in September 2026 testing.

Table 3: Success Criteria, Level AAA

Notes: Level AAA criteria were not evaluated.

Legal Disclaimer (Praxis AI, Inc.)

This report describes the accessibility of the Pria web application as of the report date, based on the evaluation methods described above. It is provided for informational purposes and does not constitute a warranty. Praxis AI continues to remediate identified issues and will update this report as the product changes. To report an accessibility issue or request an accessible alternative, contact hugo@praxis-ai.com.